

Chardae Hancock



AGE: 27

CHILDREN: Sanaai (9), Judah (2) & Caleb (9 months)

WORK: City of Jacksonville, Mayor's Office

Chardae Hancock is the Program Manager for the Mayor's Summer Job program with the City of Jacksonville and a mother of three children, currently residing in the City.

Although Chardae, a Colorado native, received healthcare coverage for her family, her financial burden increased tremendously when her youngest son was born with certain health issues. Out of pocket fees and copays for his specialized care, coupled with the

older children's routine physicals, immunizations and doctor visits for maladies like colds, the flu and ear infections, stressed Chardae. She knew she needed help to reduce costs associated with health coverage for her children.

"Switching coverage to Florida's KidCare program was the best move I could make for my family financially. When my youngest son was born with breathing problems the bills began accumulating with emergency room visit fees, long hospital stays, specialist bills, medication, copays..."

A colleague with the Jacksonville Children's Commission suggested that Chardae explore Cover Jacksonville's KidCare program. She talked with a free enrollment assistor who explained that following Caleb's birth, her family now qualified for the program. "Autumn was gracious, helpful and informative," says Chardae, about one of Cover Jacksonville's many Enrollment Assistors who are available to help consumers at no charge.

"We talked via phone several times; she came to my office to guide me through the enrollment process. She took the time to explain the coverage options, as well as, how long the process would take. Plus, I was informed as to what documents I needed, making the entire process easy to understand and stress-free," says Chardae.

"The best part about enrolling in Florida KidCare is that this huge financial burden has been lifted, as there are fewer copays and fees, and, I am able to keep my current doctors," she adds.

"I highly recommend this program to all who qualify. People need to take time out to ask questions and check to see if they in fact do qualify for the program. I had no idea I could enroll in the program. You never know how much money you can save for you and your family."

To learn more about Cover Jacksonville and Florida KidCare visit: www.coverjax211.com